Name: Coline Worthy

Session: (select one) 1 2 3 4

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!!! 3 things learned

* Conflict does not have to be negative!
* The most important role of a leader is that of information seeker, listener, and questioner – NOT solver.
* Mediation creates common understanding among stakeholders which leads to valuing views of all parties involved.

++ 2 connections made

* Seeing this first hand with a family member in a dispute in school system over majorette tryouts. It appears that leaders in the system think it is their position to protect teacher at all costs. I apparently need to share this book with some folks. People on each side of the issue are not recognizing value of the other party.
* “What gets monitored gets done” on p.66 is exactly what I am dealing with in schools as a regional coach.

? 1 question

If “only the inquiring mind solves problems” how does this speak to our leaders who are inundated with problems every day? How do I help?