Name: Beverly Brown

Session: (select one) 1 2 3 4

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!!! 3 things learned

* I learned from the quote by Dudley Weeks (page 55) that conflict is not negative or positive. We have the power to decide if the conflict will be handled in a negative or positive way.
* “True mediation creates common understanding and utilizes the best of both sides to create the most appropriate and positive outcome.”
* I learned about the *Five Whys* process and thought that it would be perfect for an LEA to use with a need in her system.

++ 2 connections made

* I connected with the Soder’s principles of trust. I have been in school environments where peers have spoken the truth and the instructional leader has retaliated against the person. Needless to say, trust in that school was soon gone.
* I connected with the quote by Kouzes and Posner (page 63). Just as students are motivated by challenging goals and feedback on their progress, so are most people.

? 1 question

* Why must leaders be aware of the dangers of optimism and preconceived ideas (page 55)? I understand about the dangers of preconceived ideas, but what are the dangers of optimism?